



Jacksonville Tabernacle Experience

Volunteer Instructions — Security & Parking

November 2–14, 2026 | Jacksonville South Stake Center

Committee Chair: Don Peterson

Our Objective

- To shepherd souls toward the saving ordinances of the Gospel of Jesus Christ and His holy house.

Purpose

Help visitors arrive, park, enter, and leave safely while protecting pedestrian flow, accessible access, the building, and the exterior exhibit areas.

When & Where to Arrive

- Report to the Jacksonville South Stake Center for the time shown on your volunteer assignment.
- Check in with Don Peterson or the designated parking / security lead for your post and any evening-specific instructions.
- Arrive early enough to be briefed and in position before visitor arrivals begin.
- Plan to remain for your full assigned shift and until your replacement arrives or you are released.

Parking Plan — Key Instruction

Volunteer vs. Visitor Parking

- Volunteers should park toward the front foyer side of the building.
- Leave parking spaces in the back near the visitor entrance available for guests.
- Preserve accessible parking and drop-off access for visitors who need it.
- Follow any evening-specific traffic pattern established by the parking lead.

Primary Responsibilities

- Direct vehicles efficiently and courteously to available parking.
- Protect pedestrian routes between vehicles, the visitor entrance, and exterior displays.
- Keep fire lanes, emergency access, and designated drop-off areas clear.
- Assist visitors with accessibility / mobility needs by directing them to the most appropriate parking or drop-off location.
- Monitor exterior lighting, sidewalks, the Ark photo-op area, and other arrival-zone safety concerns.
- Support orderly departure flow at the end of tours and during high-attendance periods.
- Provide increased attention for Saturdays and the November 8 Interfaith Evening, when attendance may be heavier.

Security

- Maintain a visible, calm presence and watch for safety issues, unattended hazards, or behavior that could disrupt visitors or the exhibit.
- Do not escalate confrontations unnecessarily. Notify the security lead / event leadership when a concern requires intervention.
- Protect exterior displays and help ensure visitors do not climb on or damage the Ark or other display pieces.
- Know the location of building exits and keep them unobstructed.

Medical / Emergency Situations

- For an immediate emergency, call 911 and alert the designated event leadership / medical contact.
- Do not provide medical care beyond your training and assigned role.
- Keep access open for emergency responders and direct them to the correct location when needed.
- Document / report significant incidents to the event lead as directed.

What to Wear / Bring

- Dress appropriately for the weather and for extended periods outside if assigned to parking.
- Wear comfortable shoes suitable for standing and walking.
- Wear any provided visibility vest, badge, flashlight, radio, or other equipment as directed by the parking / security lead.
- Bring personal rain or cold-weather protection when conditions warrant.

Frequently Asked Questions

Where should volunteers park?

Toward the front foyer side of the building, leaving the back / visitor-entrance parking for guests.

What if the visitor lot begins to fill?

Follow the overflow plan given by the parking lead. Do not improvise parking in fire lanes, landscaped areas, or restricted spaces.

What if a visitor has limited mobility?

Direct them to accessible parking or the approved drop-off location and notify a host if additional assistance is needed.

What if I see suspicious or disruptive behavior?

Notify the security lead / event leadership promptly. For an immediate threat, contact 911.

What happens at closing?

Remain until released and assist with safe departure flow. If your ward is assigned to the nightly building reset, help complete the assigned tasks before leaving. **Check with Lead Volunteer to get your assigned building clean-up tasks.**